

THE GOOD NEIGHBOR COMMITMENT

As a resident of this community, we are presenting you with our Good Neighbor Commitment. The Good Neighbor Commitment is a program designed to establish the standards and expectations that Community Management and Resident(s) will have of each other at this community.

Community Management Commits To The Following:

1. Community Management will provide each Resident with a quality home and allow the quiet enjoyment and use of such home.
2. Community Management will provide quality customer service to each Resident
3. Community Management will provide a positive and timely move-in and move-out experience.
4. Community Management will promptly respond after notice to any maintenance, repair, or service request.
5. Community Management will provide a clean community and maintain the exterior of the building and all common areas and on-site amenities.
6. Community Management will respond to disturbances and excessive noise.
7. Community Management will encourage a congenial community environment built on principles of mutual respect and courtesy for others. Violence in the Community is strictly forbidden.
8. Community Management will reasonably respond to unsafe conditions and unauthorized visitors.
9. Community Management will work with law enforcement to create a community free of illegal drugs.
10. Community Management will not tolerate unlawful discrimination or harassment, and will investigate promptly and respond appropriately to any report of harassment or discrimination of any type, including sexual harassment.
11. Community Management will implement a policy to prohibit solicitors.

Resident(s) Commits To The Following:

1. I will pay my rent on time according to the terms of my lease and abide by all of the other terms of my lease and by the Community rules and regulations.
2. I will respond when contacted by a Community Management representative and report any problems or issues that need to be resolved.
3. I will familiarize myself with and refer to Community rules and regulations and inquire of Community Management when I am unsure of those rules or regulations.
4. I will use common areas and on-site amenities responsibly in compliance with Community rules and regulations. I will not use common areas or patios/balconies for storage.
5. I will promptly report any damage to my home and any maintenance, repair, or service needs and allow access to Community Management to perform maintenance, service and repairs.
6. I will keep noise in my home to a minimum and report any disturbances or excessive noise.
7. I will treat my entire fellow Residents with respect, refrain from violence, and immediately report any incident of violence.
8. I will be aware of my surroundings and take personal safety precautions. I will report the presence of unauthorized visitors and suspicious activities.
9. I will not allow illegal drugs onto the Community or in my home and will report any illegal drug-related activity to Community Management and law enforcement.
10. I will maintain my home properly to ensure that no mold is allowed to develop or grow in it. I will immediately report any signs of mold in the Community or in my home to Maplegrove Property Management, LLC. I will provide immediate access to my home upon request to permit Community Management to inspect for and remedy any mold problem.
11. I immediately will report all incidents of harassment, including sexual harassment, or discrimination directed against me or my family to either Community Management or to Maplegrove Property Management, LLC.

Community Management will respect the visitors I will be responsible for the actions of my guests and guests of each Resident. and visitors to ensure that the standards and policies of the Community are met.

Community Management promptly will respond I will not invite solicitors to the Community or to any report of a mold problem and remedy any solicit other Residents in the Community. actual mold problem.

We appreciate your taking the time to review our Good Neighbor Commitment. Your residency is of the utmost importance to us and the on-site Community Management team is here to serve you. While the on-site Community Management team will best be able to assist you, if, at anytime, the on-site Community Management team is not responsive to your requests, we encourage you to contact Maplegrove Property Management, LLC. Thank you for choosing our Community.

The community management representative and the resident(s) have successfully reviewed and have agreed to the

Good Neighbor Commitment

on this date: _____

AGREED TO AND ACKNOWLEDGED BY COMMUNITY MANAGEMENT

By: _____

Its: _____

AGREED TO AND ACKNOWLEDGED BY RESIDENT(S)

Resident Name: _____

Resident Name: _____

Resident Name: _____

Resident Name: _____